



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Inventor(s) N. Elsey et al.

Case 41698.1012

Serial No. 09/441,656

Examiner A. Hector

Filing Date November 12, 1999

Group Art Unit 2642

Title Enhanced Directory Assistance Service Providing Individual or Group Directories

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FOURTH AMENDMENT

Technology Center 2600

I hereby certify that this paper is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner of Patents and Trademarks, Washington, D.C. 20231, on August 13, 2003.

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Signature

August 13, 2003  
Date of Signature

**THE COMMISSIONER OF PATENTS AND TRADEMARKS  
WASHINGTON, D.C. 20231**

Sir:

In response to the Final Office Action dated May 19, 2003, applicants hereby submit a Request for Continued Examination (RCE) in the above-identified patent application, and amend the application as follows:

21/E  
smc  
9/10/03